

Internet Banking for Individuals

I. Instructions for Adhesion

- Go to a Millennium bim branch and ask for your adhesion to the Internet Banking for Individuals;
- Enter Adhesion Agreement and provide with your Identification Card;
- At the same time you will receive 2 Access Passwords (1st and 2nd Level) and you will be informed about your Multi-Channel Code (CIF), in the copy of the Adhesion Agreement.

2. Log in (accede to the Millennium bim Internet Banking)

1. Call Millennium bim line by dialing 823500350/ 843500350 or 21350035 and activate your 2nd Level access password (composed of 7 digits);
2. Open the Internet and edit www.millenniumbim.co.mz;
3. On the left of the page there is a field marked "Multichannel Code (CIF); enter your personal access code after x zeros on the left so that you complete a total of 10 digits (10 digits);
4. Click the "Individuals" key.
5. Hold until the new page is visibly displayed.
6. Enter your (7 digits) 1st Level Access Password in the field indicated "Password" and change it after you have requested it.
7. Select the two digits of your identification document according to the request;
8. Click the "OK" button;
9. Hold until the new page is entirely displayed;
10. You can consult your balance and make transactions;
11. Whenever you wish to make financial transactions (e.g. payments, transfers, telephone recharges, etc...) the system will ask you for three digits of your 2nd Level Access Password.

3. Passwords Activation

For utilization of www.millenniumbim.co.mz, it is necessary to activate the two access Passwords first:

3.1. First Level Password (7 figures)

- Enter www.millenniumbim.co.mz;
- Log in;
- Change the password according to the steps therein indicated;
- And there you are!

3.2. 2nd Level Password

- Dial the Millennium bim Customer Support Line number 823500350/ 843500350 or 21350035 and ask for your 2nd level access password activation;
- Follow the given instructions.

4. Function of the Passwords

4.1. 1st Level Password (7 figures)

The main function of this password is to enable the Customer to consult balances and ask for statements of accounts in the Millennium bim Internet Banking.

4.2. 2nd Level Password

- The main function of this password is to reinforce security conditions of transactions and this will always be partially requested to you (only 3 out of 7 digits that compose it).
- This password is common to a variety of channels permanently available to the Millennium bim for performance of financial transactions:
 - Millennium bim Internet Banking (BIMnet, available at www.millenniumbim.mz);
 - Millennium bim Line (available through contacts by the telephones 823500350 or 21350035);
 - Millennium bim sms (available through telephone number 822424/842424).